



# Curley

## Adjustment Bureau

221 Chestnut Street | Suite 500 | Philadelphia, PA 19106

### PROFILE

Curley Adjustment Bureau, Inc. is an independent adjusting organization and Third Party Administrator founded in 1933 by the late James N. Curley and it is one of the oldest adjusting firms in the country, operating under the same family management.

Curley Adjustment Bureau, Inc. is listed as a recommended adjustment firm in Best's Directory of Recommended Insurance Adjusters and have the distinction of being listed by Best's longer than any other firm in the country.

Claims Administration is headquartered in our Philadelphia Home Office. Our seventeen branch offices are strategically located throughout the States of Pennsylvania, New Jersey and Delaware. We are able to provide claims service in the New York metropolitan area and the eastern shore of Maryland.

Curley Adjustment Bureau recruits, educates, trains, and promotes multiple line experienced professionals. Our adjusters represent decades of experience collectively with an average of well over 20 years in claims handling. The firm represents more than 300 insurance companies, self-insureds, municipalities and the transportation industry.

During the process of handling a wide range of claims on behalf of our many clients, our experience has allowed us to consistently provide subrogation recoveries.

We are a founding member of the National Association of Independent Insurance Adjusters (NAIIA). We are also members of Pennsylvania Association of Mutual Insurance Companies (PAMIC), Delaware Claims Association (DCA), The National Council of Self-Insurers, Pennsylvania Self-Insurer's Association (PSIA), and Loss Executives Association (LEA).

We hold our work product to a high standard and to that end we make every effort to go above and beyond in our claims handling. Our experience, integrity and high degree of service will reflect well upon our client partners.

# WE PROVIDE COMPLETE CLAIMS SERVICE FOR CARRIERS AND SELF-INSURED

## FIELD SERVICES

### CASUALTY

- |                             |                          |
|-----------------------------|--------------------------|
| ● General Liability         | ● Auto Liability         |
| ● Commercial Liability      | ● Truck Liability        |
| ● Professional Liability    | ● Products Liability     |
| ● Liquor Liability          | ● Personal Lines         |
| ● Cargo Claims              | ● Public Entity          |
| ● Subrogation Investigation | ● Errors / Omissions     |
| ● Fidelity                  | ● Settlement Conferences |
| ● Mediation & Arbitration   |                          |

### PROPERTY

- |                           |                       |
|---------------------------|-----------------------|
| ● Homeowners              | ● Commercial Property |
| ● Personal Lines          | ● Business owners     |
| ● Loss of Business Income | ● Farm                |
| ● Inland Marine           | ● Condominiums        |
| ● Appraisal & Umpire      |                       |

## OTHER SERVICES

### MEDICAL INVESTIGATIONS

- Medical Reviews
- Audits
- Peer Reviews
- IME's
- URO's

### LITIGATION MANAGEMENT

- Trial Preparation
- Litigation Investigation

### CLAIMS ADMINISTRATION

- SIR's
- Self-insured
- Fronted Captive
- Web-based Claims Management System

### WORKER'S COMPENSATION

State (Pennsylvania, New Jersey, Delaware)

# Curley Adjustment Bureau

## MAILING ADDRESS

Curley Adjustment Bureau, Inc.  
221 Chestnut Street  
Suite 500  
Philadelphia, PA 19106

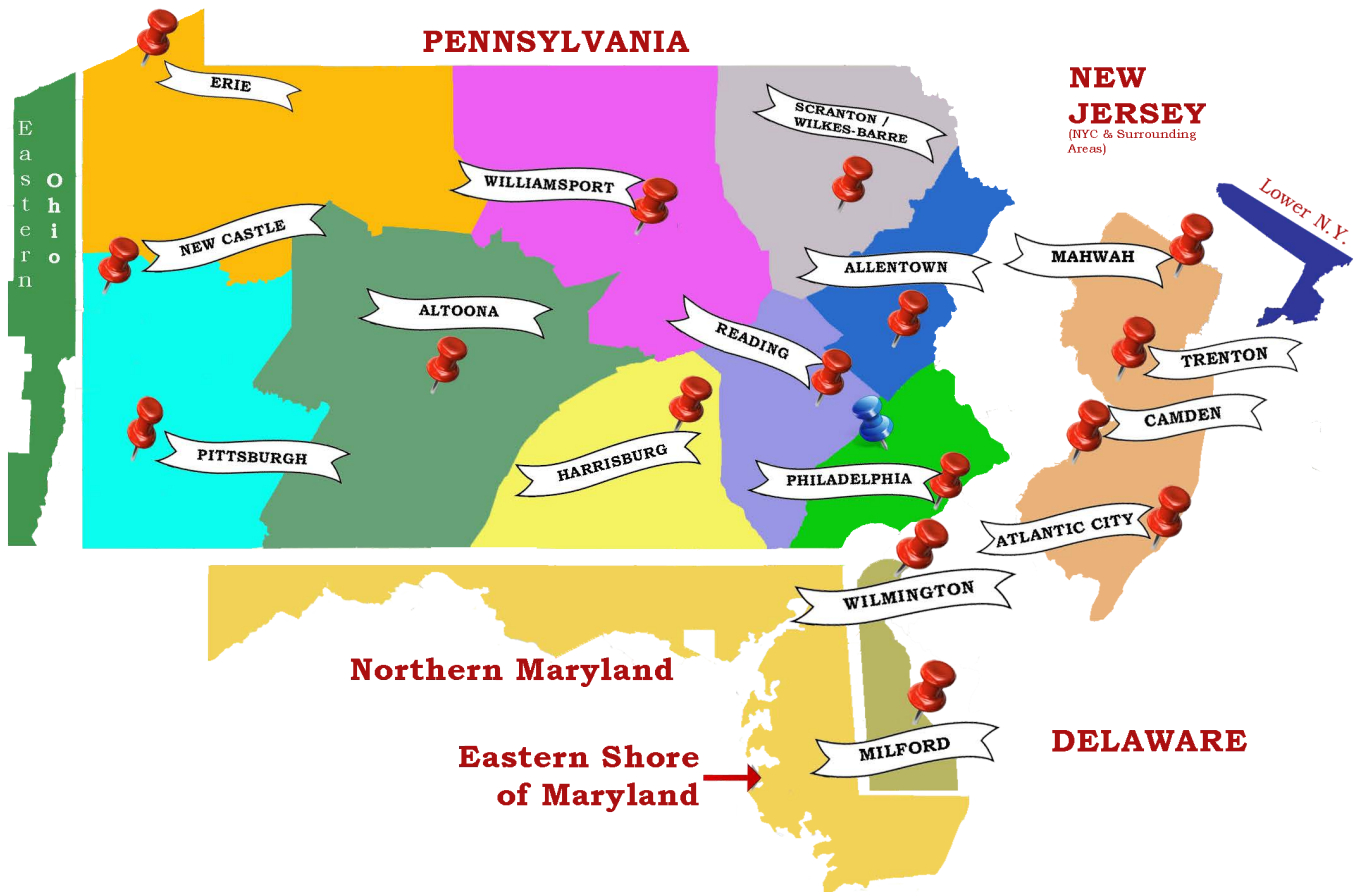
**DAY: (215) 627-5900 | TOLL FREE 888.557.3717**

**NIGHT: (610) 348-4128**

**FAX: (888) 557-7093 (all offices)**

[www.curleyadjustment.com](http://www.curleyadjustment.com)

**Email New Losses to:**  
[contact@curleyadjustment.com](mailto:contact@curleyadjustment.com)



## 17 Offices to Serve You

### Home Office: Philadelphia

#### **Doylestown, PA**

Day: (215)-794-5110  
Night: 610-348-4128

#### **Altoona, PA**

Day: (814) 944-7148  
Night: (814) 943-8385

#### **Allentown, PA**

Day: (610) 253-2719  
Night: 610-348-4128

#### **Harrisburg, PA**

Day: (215) 627-5900  
Night: (610)348-4128

#### **New Castle, PA**

Day: (724) 654-7757  
Night: (724) 779-7680

#### **Pittsburgh, PA**

Day: (412) 461-9110  
Night: (724) 745-3199

#### **Erie, PA**

Day: (814) 824-4055  
Night: (814) 790-5410

#### **Reading, PA**

Day: (610) 374-4906  
Night: (610)348-4128

#### **Scranton, Wilkes-Barre, P**

Day: (570) 562-3795  
Night: (570) 785-2025

#### **Williamsport, PA**

Day: (570) 433-0330  
Night: (570) 590-4770

#### **Atlantic City, NJ**

Day: (856) 964-9552  
Night: (610) 348-4128

#### **Camden, NJ**

Day: (856) 964-9552  
Night: (856) 854-0253

#### **Mahwah, NJ**

Day: (609) 392-0004  
Night: (610) 348-4128

#### **Trenton, NJ**

Day: (609) 392-0004  
Night: (856) 321-1920

#### **Wilmington, DE**

Day: (302) 633-9080  
Night: (610) 348-4128

#### **Milford, DE**

Day: (302) 424-2429  
Night: (302) 448-1855



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## **Adjustment Bureau**

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### **INFORMATION SERVICES FILETRAC Claims Management System**

Our Information Services Department is another important phase of our operation. Curley Adjustment Bureau is proud to not only offer a state of the art Claims Management System but a dedicated I.T. director to provide unlimited support and training.

All data is safely stored using SSL Data encryption. The servers are hosted at an industry leading data farm and are SSAE16 and SSA70 compliant. There is redundant daily backup in multiple locations in different time zones. The data is housed in a Microsoft SQL database cluster which provides built in redundancy and allows the application to continue running seamlessly even in the event of a total hardware failure of one of our database servers.

The Claims Management System gives us the ability to provide meaningful, timely loss statistical reports to each of our clients. Our claims system, FileTrac, allows us the ability to provide many types of Risk Management Reports. These reports reflect detailed, pertinent loss statistics in a clear and concise format. There is an extensive library of standard reports and the ability to run detailed ad-hoc reports.

The claims management system is web based which allows around the clock access to every aspect of a claim from assignment through final archiving. The system is simple to use and easy to learn yet it is fully comprehensive for those that need advanced business solutions.

The Claims Management System gives Curley Adjustment Bureau the ability to provide efficient and cost effective claims administration services for our clients.

# CURLEY ADJUSTMENT BUREAU, Inc.

EXPERIENCE • INTEGRITY • EXCELLENCE

888-557-3717

215-627-5900

[contact@curleyadjustment.com](mailto:contact@curleyadjustment.com)

